Fire Department

Traffic Light Key
Green = actual value meeting or exceeding the target
Yellow = actual value within 10% of meeting the target
Red = actual value more than 10% away from meeting the target

Trend Key
Up = actual value has improved since last reporting period
Right = actual value has stayed the same since last reporting period
Down - actual value has worsened since last reporting period

Metrics measured monthly unless otherwise noted

Traffic Light	Trend	Performance Metrics	Actual	Target	Variance
1. Maintain a trained department of fire personnel					
🟢	⬇	Training Hours	275	200	75
🔴	➡	% of Firefighters and officers who are EMT certified (yearly)	32%	50%	-18%
🟡	➡	% of Firefighters and officers who are R.I.T. certified (yearly)	97%	100%	-3%
🟡	➡	% of Firefighters and officers who are trained in Ice Rescue (yearly)	98%	100%	-2%
🟡	➡	% of Firefighters and officers who are trained in Advanced Driver Training (yearly)	98%	100%	-2%
2. Respond quickly to emergency calls					
🟢	⬆	% of responders on scene within 6 min (all calls)	91%	90%	1%
🟢	⬆	% of responders on scene within 6 min (fire calls)	100%	90%	10%
🟢	⬆	Average Response Time of Medical Calls	3:58	6:00	2:02
3. Provide fire prevention in the community					
🔴	⬇	Total # of fires	9	0	9
🔴	⬆	Number of Inspections	111	200	89
🔴	⬆	Number of Violations/Citations written	4	0	4

Notes